

DATE: July 7, 2022

TO: 911 Emergency Response Advisory Committee

FROM: Karinah Prevost, Communications Supervisor, Washoe County 775/333-7015, kprevost@washoecounty.gov

THROUGH: Sheriff Darin Balaam, Washoe County Sheriff's Office

SUBJECT: REQUEST FOR REIMBURSEMENT FOR WASHOE COUNTY SHERIFF'S OFFICE COMMUNICATIONS PSAP: A review, discussion, and possible action to approve, deny or otherwise modify a request to fund/reimburse for the costs associated with upgrading and/or replacing existing damaged or outdated ProQA manual cards, trays and parts (5 sets for EMD, 5 sets for EPD) for new manual card sets and/or new digital tablet versions of the International Academy of Emergency Dispatching EMD/EPD/EFD call taking on-line software for the Washoe County Communications PSAP (Public Safety Answering Point) for a cost not to exceed \$4,965.00.

SUMMARY

FOR PRIMARY PSAP (Public Safety Answering Point) WASHOE COUNTY SHERIFF'S OFFICE COMMUNICATIONS CENTER:

A review, discussion, and possible action to approve, deny or otherwise modify a request to fund/reimburse for the costs associated with maintenance, upgrading and/or replacing existing damaged or outdated ProQA card trays and parts with new manual cards, card trays and/or digital tablet versions for utilizing the International Academy of Emergency Dispatching EMD/EPD/EFD call taking on-line software for the Washoe County Communications PSAP for a total cost not to exceed \$4,965.00.

New manual card sets, trays, sleeves, and cards to replace the existing damaged and worn manual card trays and parts: five (5) existing EPD ProQA manual card sets and five (5) EMD ProQA manual card sets at \$495/each plus shipping and handling of \$15.00.

NRS APPLICABLE: *NRS 244A.7645* Provides approval of costs associated with maintenance, upgrade and replacement of equipment necessary for the operation of the enhanced telephone system.

STAKEHOLDER REVIEW(s)

Stakeholder is a primary Public Safety Answering Points (PSAP) – Washoe County Sheriff’s Office Communications.

PREVIOUS ACTION BACKGROUND

In September 2020 the E-911 Advisory Board approved the ESP funding for Washoe County Sheriff’s Office. Each year the 911 Emergency Response Advisory Committee has approved the funding/reimbursement of the reoccurring annual costs for the IAED Platinum ESP Package subscription.

The package includes updates, telephone IT support and upgrades for all annual renewing products including the Priority Dispatch System Software Suite (ProQA, AQUA and XLerator), Backup Cardsets/Tablets, Reference Guides, Online College subscription access and up to 2 onsite or remote Tech, Consulting, Protocol or Software Refresher or Continuing Education Training Day annually.

FISCAL IMPACT

The Enhanced 911 Fund is a special revenue fund which receives revenue pursuant to NRS 244A.7643 in the form of telephone surcharges collected to support the emergency reporting system.

RECOMMENDATION

It is recommended that the E911 Emergency Response Advisory Committee approve the request to fund/reimburse Washoe County Sheriff’s Office Communications Center (PSAP) for updating and/or replacing existing damaged or outdated IAED ProQA protocol backup cards, trays and parts in an amount not to exceed: \$4,965.00.

POSSIBLE MOTION

Move that the E911 Emergency Response Advisory Committee approve the request to fund/reimburse Washoe County Sheriff’s Office Communications Center (PSAP) for updating and/or replacing existing damaged or outdated IAED ProQA protocol backup cards. trays and parts in an amount not to exceed: \$4,965.00.



QUOTE

110 Regent Street, Suite 500

Salt Lake City, UT 84111
USA

www.prioritydispatch.net

Prepared By: McKayla Deuel

Phone: (800) 363-9127

Email: mckayla.deuel@prioritydispatch.net

Agency: Washoe County Sheriff's Office
Communication

Agency ID#: 1938

Quote #: Q-62055

Date: 7/12/2022

Offer Valid Through: 11/9/2022

Payment Terms: Net 30

Currency: USD

Bill To:

Washoe County Sheriff's Office Communication

Karinah Prevost

1001 E. 9th Street

Attn: Accounts Payable, Bldg D-200

Reno, Nevada 89512-1014

United States

Ship To:

Washoe County Sheriff's Office Communication

Karinah Prevost

1001 E. 9th Street

Attn: Accounts Payable, Bldg D-200

Reno, Nevada 89512-3904

United States

Line	Product Name	Qty	Unit Price	Amount
1	MPDS Backup Cardset License Licensed manual protocol set for backup	5	495.00	2,475.00
2	PPDS Backup Cardset License Licensed manual protocol set for backup	5	495.00	2,475.00
3	Shipping & Handling	1	15.00	15.00

Subtotal	USD 4,965.00
Estimated Tax	
Total	USD 4,965.00

Customer Signature:		Date:	
Customer Name:		Purchase Order ID:	
Expiration Date:			

TERMS AND CONDITIONS

This quote is valid for 120 days from date of issue. All prices quoted are exclusive of any applicable taxes, duties, or government assessments relating to this transaction, which are the sole obligation of Buyer. You can find it here: <https://prioritydispatch.net/licensing/>

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